

Return form

Step 1. My personal details

Your order number can be found on your invoice or order confirmation.

Order number _____ Phone number _____
Name _____ E-mail address _____
Street address _____ Zip code _____
City _____ State _____

Step 2. About the return

Returning:

1. All products 2. Only following product(s), namely _____

I would like to:

1. Get my money back 2. Receive a voucher 3. Exchange my article* _____
* Mention your desired product and/or taste

Circle the reason for your return:

1. Does not meet expectations 4. Article is defective
2. Wrong article delivered 5. Other reason, namely _____
3. Late delivery

Do you have any other thoughts or remarks? Mention it below.

Step 3. Did you fill out everything?

Add a copy of this completed form to the email in order to receive you Return Authorization Number (RMA).

Always return the shipment in its original packaging with the invoice. Please note that we do not refund shipping charges on the original purchase. Additionally, return shipping charges are the responsibility of the customer and will not be refunded. If you choose a voucher, you will receive the total order amount back from us in the form of a discount code.

Questions or remarks?

Send an e-mail to info@nutralinea-usa.com

nutralinea-usa.com

The natural way to look good & feel great!